

An important note about Holiday Worked pay premium and your paycheck

For select U.S.-based employees

During a regular audit, an issue with your July 16 paycheck was identified. Because of a calculation error, your Holiday Worked pay premium for working on the July 4 Independence Day holiday was not processed correctly and you were underpaid.

Your Holiday Worked pay premium is coming soon

We appreciate that this underpayment may inconvenience you and your family, and apologize for the delay in receiving your full pay.

You'll see your Holiday Worked pay premium as an off-cycle paycheck issued on Friday, July 23. You'll be able to see this payment in [myADP](#) on or around Wednesday, July 21.

Questions?

For inquiries regarding pay for July 1 or later, visit [myADP](#) or contact the Envoy Payroll Service Center at envoy.psc@adp.com or 844-ENVOY-HR ([844-368-6947](tel:844-368-6947)).

For inquiries regarding pay for June 30 or earlier, visit [ePays](#) or contact American's Payroll Service Center at psc@aa.com or [800-447-2000](tel:800-447-2000).